1. **Patient involvement in decision-making (baseline, endline) (Table 4)**

    - **Baseline:**
      Groups were comparable in demographic factors, with no significant differences in prior engagement or decision-making experiences.
    - **Endline:**
      Mean interaction with provider: PCC = 3.64, Control = 2.95 ($p = 0.0001$)
      Shared decision-making support: PCC = 3.22, Control = 2.51 ($p = 0.0001$)
      Family involvement in care planning: PCC = 3.22, Control = 2.56 ($p = 0.0001$)

Qualitative summary: PCC improved provider support and family involvement but time constraints and care fragmentation limited the depth of patient involvement. Younger enrollees reported greater improvements in autonomy compared to older patients.

Table 4: Comparison of Decision-Making Scores Between PCC-Exposed and Control Groups

	Decision-Making Components	Experimental Group Mean (SD)	Control Group Mean (SD)	T-value	p-va
1	The health professional took time to interact and examine me	3.64 (0.55)	2.95 (0.75)	10.12	0.00
2	I was properly educated about my health condition with clear language and counselling	3.37 (0.68)	3.10 (0.79)	3.5	0.00
3	My needs and preferences were considered in my interaction with the health professional	2.91 (0.89)	2.77 (0.96)	1.52	0.13
4	I was encouraged and supported to be involved in planning and making decisions about my care	3.22 (0.75)	2.51 (0.99)	7.88	0.00
5	My family was involved in planning and making decisions about my care	3.22 (0.84)	2.56 (1.04)	6.71	0.00
6	I was educated on available options for treating my condition and importance of regular check-ups	3.09 (0.79)	2.28 (0.97)	8.83	0.00
7	I was given enough time to make a decision about my condition	2.91 (0.87)	1.98 (0.93)	10.02	0.00
8	My respect and dignity were maintained whenever I visited the hospital	3.23 (0.72)	2.93 (0.95)	3.49	0.00
9	The treatment given to me was well-coordinated among healthcare teams	2.93 (0.86)	2.51 (1.01)	4.35	0.00
10	Healthcare organizations had clear systems of sending and receiving information	2.85 (0.83)	2.45 (1.00)	4.28	0.00
11	Had a good relationship with the healthcare professional	3.14 (0.75)	3.04 (0.88)	1.2	0.23
12	I felt free to lodge my complaint when interacting with health professionals	3.27 (0.67)	3.34 (0.77)	0.86	0.39